16.4 MINUTES OF THE CEO PERFORMANCE REVIEW PANEL WEDNESDAY 16 SEPTEMBER 2020

Responsible Officer: Katrina Bell, Coordinator Organisational Development

Attachments: 1. Minutes of the CEO Performance Review Panel meeting held Wednesday 16 September 2020

Section under the Act	The grounds on which part of the Council or Committee may be closed to the public are listed in Section 90(2) & (3) of the <i>Local Government Act</i> 1999.
Sub-clause and Reason:	(a) - information the disclosure of which would involve the unreasonable disclosure of information concerning the personal affairs of any person (living or dead).

RECOMMENDATION

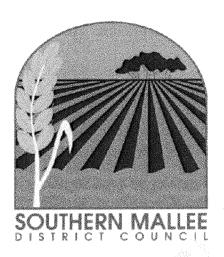
That Council accepts the minutes of the CEO Performance Review Panel meeting held Wednesday 16 September 2020 as read and received and adopts all recommendations contained within these minutes.

MOVED COUNCILLOR PAUL IRELAND SECONDED COUNCILLOR REBECCA BOSELEY

That Council accepts the minutes of the CEO Performance Review Panel meeting held Wednesday 16 September 2020 as read and received and adopts all recommendations contained within these minutes.

CARRIED.

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CONFIDENTIAL CEO Performance Review Panel Minutes

Wednesday, 16 September 2020

16 September 2020

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16 September 2020

1 MEETING OPENING

The Chairperson, Cr Paul Ireland opened the meeting at 1:06pm and welcomed those in attendance by reading the acknowledgment of country.

Southern Mallee District Council acknowledges the Ngarkat people as the traditional custodians of the land on which we meet and work. We respect their culture and we extend that respect to other Aboriginal and Torres Strait Islander people.

PRESENT:

Cr Paul Ireland (Deputy Mayor) Cr Rebecca Boseley Cr Andrew Grieger (Mayor)

IN ATTENDANCE:

Jason Taylor (Chief Executive Officer)
Katrina Bell (Coordinator Organisational Development)
Matt Hobby (Director, Perks People Solutions)
Emily Milligan (Team Administrator, Perks People Solutions)

2 APOLOGIES

Nil

- 3 CONFIRMATION OF MINUTES
- 4 BUSINESS ARISING FROM THE MINUTES OF THE PREVIOUS MEETING



16 September 2020

5 CONFIDENTIAL ITEMS

5.1 PRESENTATION OF CEO PERFORMANCE REVIEW SURVEY REPORT

COMMITTEE RESOLUTION

Moved: Cr Rebecca Boseley Seconded: Cr Andrew Grieger

That:

- Pursuant to Section 90(2) & (3) of the Local Government Act 1999 the Council orders that
 the public, with the exception of the Chief Executive Officer and Coordinator Organisational
 Development be excluded from attendance at the meeting held on Wednesday 16
 September 2020 for Agenda Item 5.1 Presentation of CEO Performance Review Survey
 Report;
- The Council is satisfied that pursuant to section 90 (3) (a) of the Local Government Act 1999, the information to be received, discussed or considered in relation to the Agenda Item 5.1 Presentation of CEO Performance Review Survey Report is:
 - information the disclosure of which would involve the unreasonable disclosure of information concerning the personal affairs of any person (living or dead).
- 3. The Council is satisfied that the principle that the meeting be conducted in a place open to the public has been outweighed by the need to discuss this Agenda Item 5.1 in confidence.

CARRIED



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5.1 PRESENTATION OF CEO PERFORMANCE REVIEW SURVEY REPORT

Responsible officer: Katrina Bell, Coordinator Organisational Development

Attachments:

L. Southern Mallee District Council Report Final - Confidential 🗓 📆

Section under the Act	The grounds on which part of the Council or Committee may be closed to
Annual Company	the public are listed in Section 90(2) & (3) of the Local Government Act
C-100 (100 (100 (100 (100 (100 (100 (100	1999.
Sub-clause and	(a) - information the disclosure of which would involve the unreasonable
Reason:	disclosure of information concerning the personal affairs of any person
deleceration	(living or dead).

Background

Perks People Solutions (Perks) were engaged by Council to facilitate an independent 360-degree review of the CEO's performance for the period ending 30 June 2020. Perks also facilitated the same review for Council, the previous year.

The survey was sent out the participant list made up of key internal and external stakeholders on 5 August 2020 and closed on 19 August 2020, giving participants two weeks to provide a response.

Context

The CEO's contract includes the following clause relating to the CEO's performance review:

8 Performance Review

- a) The Council will ensure that a review of the Chief Executive Officer's performance is conducted on a facilitated basis half yearly with the review for the end of the June being a 360-degree review of Elected Members, an agreed sample of staff and stakeholders to be undertaken in confidence, (both described as a Performance Review).
- b) The Council shall give the Chief Executive Officer a minimum of 10 working days' notice in writing that a Performance Review is to be conducted to enable the Chief Executive Officer sufficient time to prepare.
- c) The Chief Executive Officer will prepare and submit to the Council an assessment of his own performance at least 2 days prior to the Performance Review.
- d) The final report on the Performance Review of the Chief Executive Officer at the end of the June is to be forwarded to the Council or relevant Council committee for consideration (the June Half Year Assessment).
- e) In the event that the Chief Executive Officer does not achieve Competent Performance in the June Quarter Assessment, a written report shall be compiled with respect to the June Quarter Assessment and a copy provided to the Chief Executive Officer within 1 month of the June Half Year Assessment. The report shall set out in detail any particular aspects of the Chief Executive Officer's performance that requires improvement, together with timeframes during which the Council expects those areas of performance to be improved to a specified standard.
- f) The Council must provide whatever counselling, advice and assistance as may be reasonably necessary to enable the Chief Executive Officer to improve his performance

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during any specified timeframes referred to in clause 8 (e). If at the conclusion of the timeframes referred to in clause 8 (e) the Chief Executive Officer's performance is still below that required, the Council may:

- (i) take no further action: or
- (ii) extend the timeframe for specified improvement for a further specified period; or
- (iii) terminate the contract in accordance with clause 17.3 (b).

The CEO's contract includes the following clause relating to the Remuneration Review:

11. Remuneration Review

- a) The Remuneration specified in Schedule 2 will be reviewed annually and any such review shall not result in a decrease in the Remuneration.
- b) The annual review of the Remuneration shall be conducted within 1month following the performance review described in clause 8 (if reasonably practicable), and any change to the Remuneration shall be back dated to take effect from the anniversary of the commencement date of this agreement.
- c) The review of the Remuneration will take into account the following:
 - the agreed criteria upon which the Chief Executive Officer's performance is assessed in accordance with the performance review process, and
 - (ii) movements in the annual CPI (all groups Adelaide) and the increase and movement in executive salaries within Local Government in South Australia.
- d) any variation to the remuneration must be approved by the Council.

Issues

Council and the CEO have contractual obligations they must meet.

Summary

Matt Hobby, Director Perks People Solutions, provided a presentation of the report containing the outcome of the CEO Performance Review Survey. The trend they have noticed this year have been lower participant survey responses and the review process taking longer. He noted that this particular survey and review has been completed in a timely manner and had good participant engagement.

Across all of the KRA and KPI areas, the CEO received relatively consistent scoring and showed signs of improvement and a positive trend in results, from the previous year's review. The feedback and scoring from External Stakeholders was the highest scoring group and the Elected Members being the lower scoring group. It was the opinion of the Council appointed consultants that the CEO is performing to a high level.

There was a strong recommendation that Council considers moving from a confidential assessment to a transparent process. It was of the opinion that this would provide more value and the review process would be more constructive in future reviews and that current CEO and Elected Member group have reached a maturity level that this would be a more beneficial process. This suggestion was supported by the CEO. It is also noted that this process does not have any further financial costs associated with it.

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COMMITTEE RESOLUTION

Moved: Cr Rebecca Boseley Seconded: Cr Andrew Grieger

That the Panel notes and accepts the content of the report provided by Perks People Solutions.

CARRIED

COMMITTEE RESOLUTION

Moved: Cr Paul Ireland Seconded: Cr Rebecca Boseley

That the Panel deems the CEO's performance as satisfactory for the period of 1 January 2020 – 30

June 2020.

CARRIED

COMMITTEE RESOLUTION

Moved: Cr Rebecca Boseley Seconded: Cr Andrew Grieger

That the Panel engage Perks People Solutions to commence the review of the CEO's remuneration.

CARRIED

16 September 2020

Southern Mallee District Council

CEO Performance Review

Mr. Jason Taylor 2019 - 2020



Consultant

Matthew Hobby | Perks People Solutions



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Introduction

Perks People Solutions has been engaged to assist the Southern Mailee District Council with the performance review for their Chief Executive Officer (CEO) Mr asson Taylor for the period of June 2019 - June 2020. The review Includes a 360° survey of Elected Members, past Elected Members, selected staff and selected external stakeholders. This helport discusses the process and outcomes of the survey. This is the second consecutive CEO performance review conducted by Perks People Solutions.

Conduct of the Survey

An online survey was conducted by Perist Reopie Solidions in August 2020 in total, 25 people were invited to take participate in the survey. The participants were given 2 weeks to complete the survey online.

Survey Questions

The Survey contained 49 buestions adapted from the CEO Position Description that were then agreed upon by the CEO Performance and Review Panel.

Survey Respondents

Of the 19 deople invited 35 completed the survey representing the following groups:

- Elected Menibers (Sout of 7 completed)
- Managers (2 out of 3 completed).
- · Preental Staff (2 out of 2 completed)
- Coordinators (3 out of 4 completed).
- External Stakeholders (7 dut of 9 completes)

Survey Methodology

From each question respondents were lasked to select from the following options to describe the CEC's performance for the period:

Rating	Description
7	Strongly agree
6	Agree
5	Somewhat agree
4	Neither agree or disagree
3	Somewhat disagree
2	Disagree
1	Strongly Disagree

Respondents were also asked to provide any comments about the CED's performance for each question. The lews also an opportunity to provide additional comments at the end of they survey.

The scoring numbering system, was changed from the previous review to allow for a new performance review system implemented by Pecks Regule Solutions. To allow for the, PPS has presented results in a format that allows for relevant comparison.

CEO Performance Review | 2020

Perks People Solutions

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Southern Mallee District Council CEO Performance Review

KRA's | Summary of Average Scores

Below is the average scores displayed in the groups of participants.

£	CEO Solf Assessment				
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Coordinators	\$ 50	Aserage (all)	6.03		
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	Strategis Planning	CEO Se	df Assassment		
Elected Members	5.43		6.67		
Managers	6.17				
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Internal Staff	8.23	Average (staff)	6.56		
Coordinators		Average (68)	6.12		
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Internal Staff	5.92	Average (staff)	6.02		
Coordinators	6.27	Average (all)	5.85		
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Managers	5.93	Į			
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internal staff	5.28	Average (staff)	6.02		
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Committee Meeting Minutes

Southern Mallee District Council CEO Performance Review

KRA's | Comparison of results between current and previous survey

As the scoring system has changed year to year, we applied a weighted average percentage to compare the two periods, The CEO has improved his own assessment for all KRAs and the other participants (Elected Members and all staff) agreed showing an improvement in all KRAs.

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CEO Performance Review | 2020



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Southern Mallee District Council CEO Performance Review

Summary of Average Scores | KPIs

The nine KPTs were agreed for the 2019 & 2020 periods. The average of those are represented below.

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tanegers	4.30		Managare	6.00		
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CEO Performance Review | 2020 Performance Review | 2020

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Southern Mallee District Council CEO Performance Review

Elected Member Score Analysis

Evenout of a possible seven elected members completed the survey. Of the five, three idented Members scored an average of 4.13, 4.13 and 4.39 respectively for all KRA's and KRA's This equates to being stightly above inether agree of disagree). Two elected members scored an average of 6.43 and 6.70 for all KRA's and KR's which is above lagree, and getting close to "strongly agree".

The lowest scoring KIIA for the Elected Members was "Representation. Subject Relations and Relationships". Comments were limited for this KRA with one suggestion that the CEO declines media responsibilities and another saying that he is proactive and great with the media. Another commented that the CEO is dismissive to people with opposing views and another telt that there is still some improvement required with the community.

The highest scoring KRA by the Elected Members was "Strategic Blanning" with an average of 5.43 across all Elected Members. The average scores for the KRA's only was 5.07 and 5.71 for the KRA's.

The vast majority of ixiores were above a 4 - "We then agree or disagree" for all KPVs however there was one low score from an Elected Member for the following WVFS ()

The CEO has made themselves available and attempted to meet in a face to face meeting with a libit of Members print to 31 December 20013, Frequency of future meetings to be agreed upon with each individuo. Elected Member & The CEO schedules regular 1/1 meetings with all Blested Members with the frequency and duration agreed upon by both parties.

Another Elected member scored a 2 for the to lowing question. The EEC has implemented the recommendations from the review nample red in December 2019 which was in reference to the Economic Development KRI.



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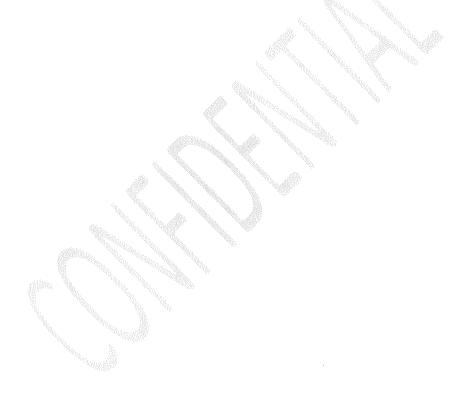
Southern Mallee District Council CEO Performance Review

Managers Score Analysis

Two out of three managers participated in the survey

The lowest scoring KRA was "Financial Management" with a score of 5.92 and the highest scoring KRA was "Representation. Public Relations and Relationships" with a score of 7.0

The average scores for the two managers was 6.33 and 6.31 for all KRA's and KPI's. The variation between the KRA scores and the KPI scores was minimal – 6.20 for the KRA's compared to 6.28 for the KPI's. The comments from both Managers were positive in nature.



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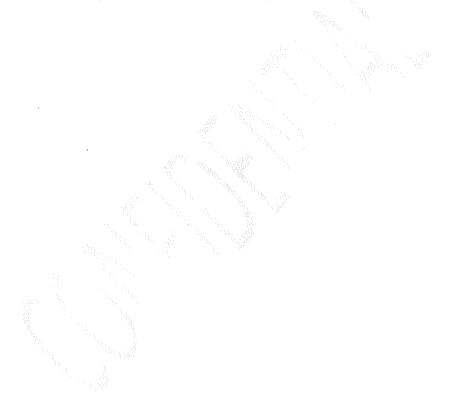
Southern Mallee District Council CEO Performance Review

Internal Score Analysis

Both internal staff pair Cipated in the survey

The lowest scoring KRA was 150 vernance and Reporting" with an average score of 5.36. The highest scoring KRA was the Tierschai Competencies" with an average score of 6.38. The average score for all KBA's and KBI's was 5.84 (one was an average of 5.24 and the other 5.43).

The KRA's scored an average of 5.9b and the KPVs scored an average of 5.33. Commegrary was minimal



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Southern Mallee District Council CEO Performance Review

Coordinator Score Analysis

Three of the four Coverdinators participated in the survey.

The lowest scoring KRA was "Governance and Reporting" with an average of 6.17 and the highest scoring KRA was the "Personal Competencies" with an average of 6.38. The three participants were very similar with their scores ranging from 6.00 to 6.61.

The KRAs attracted an average score of 6.34 and the KPIs an average of 5.78.

Commentary was minimal.

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Southern Mallee District Council CEO Performance Review

External Stakeholder Score Analysis

Seven List of a possible in ne External Stakeholders participated in the survey. The survey had 7 is dexisting a id also encouraged comments.

The average pugge from the External Staket biders was 6.36 and the range was from 5.14 to 7.00.

Comments were provided by a most all of the participant, Here are the comments provided.

Jason has been an poissanang CEO as for as I can see. My deal ags with him have been by it and he is astressible, and withing to useous Deas. He is adorging a freshoes to the role-he is a tireath of fresh on the content of freshoot.

The CEO has been a pleasure to work with personally but I have with essed a severe distocation between him and the Mayor. As the pard manager I wander why he has not been able to mend this breakdown as it most be severely effecting the running of business. Maybe putside help was needed to counted then through 42.

As a small community many people wear many different bats sometimes by helping one group others may perceive a conflict of innerest. This is not helpful as proactive people are in many different groups.

Joseph has been ever listed to pairs with As a consultant with decision in a number of small regional local government CEO's, he is one of the best, and the innovation and leadership (have withessed from him to help grow the capacity and economy of the community is distincting.)

Appears in have a major focus on the two bagger townswith incouncil area Perhaps a broader various is required in my decimps with fason, he demonstrates a strong strategies mindset and a commitment to contribute at a regional level.

joson is hisigi that, foir and driven to actieve greater good outcomes. He is a pleasure to work with and shows strength of conviction when regulated while displaying compassion at all times.

Jason has sensed into the role well shift is standing to reality gain traction with Council and the community. Standtarge scale community planning projects have been initiated and this will ensure a very bright future for the distribu-





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Southern Mallee District Council CEO Performance Review

Consultant Conculding Comments

This is the second CEO Performance Review that Period Cookie Solutions have facilitated one behalf of the Southern Mallee District Council. The participation rate was at an acceptable level to make a broad assessment of the CEO's Performance. Comments provided were fairly limited and did not provide much to further assess the performance. Overall the scoring was strong from all groups of participants, which would indicate that the CEO is performing his job to a very high level in the view of most participants. KRA's and KFP's were both viewed favourably by most participants which is pleasing. The comments and scores from the majority of external stakeholders were complimentary and showed that from an external view point, Jason is viewed very positively. Whilst there are always areas to improve, it would seem that thework and effort that the CEO's putting in is reaping rewards and he should be very pleased with his performance over this review

To improve the overall engagement in this process, Perks People Splutions recommend that the Southern Malice District Council moves from a confidential assessment, to a transparent backess, that way, all scores and comments can be identified and further clarity and progress can be made.



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People Solutions

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Southern Mallee District Council CEO Performance Review

Concluding comments from CEO Mr Jason Taylor



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Perks People Solutions

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Southern Mallee District Council CEO Performance Review

Concluding comments from CEO Performance Review Panel



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5 CONFIDENTIAL ITEMS

5.1 PRESENTATION OF CEO PERFORMANCE REVIEW SURVEY REPORT

COMMITTEE RESOLUTION

Moved: Cr Rebecca Boseley Seconded: Cr Andrew Grieger

That having considered agenda Item 5.1 in confidence under section 90 (2) and (3) (a) of the Local Government Act 1999, the Council pursuant to section 91 (7) of the Act orders that the documents considered by the Council, including the officer's report and all minutes be retained in confidence. This order is to be reviewed at or before the ordinary Council meeting to be held in January 2021, as to if this order is to continue in operation.

CARRIED

5.2 REVIEW OF THE CEO'S STRATEGIC GOALS

COMMITTEE RESOLUTION

Moved: Cr Paul Ireland Seconded: Cr Rebecca Boseley

That:

- Pursuant to Section 90(2) & (3) of the Local Government Act 1999 the Council orders that the
 public, with the exception of the Chief Executive Officer and Coordinator Organisational
 Development be excluded from attendance at the meeting held on Wednesday 16 September
 2020 for Agenda Item 5.2 Review of the CEO's Strategic Goals;
- 2. The Council is satisfied that pursuant to section 90 (3) (a) of the Local Government Act 1999, the information to be received, discussed or considered in relation to the Agenda Item 5.2 Review of the CEO's Strategic Goals is:
 - information the disclosure of which would involve the unreasonable disclosure of information concerning the personal affairs of any person (living or dead).
- 3. The Council is satisfied that the principle that the meeting be conducted in a place open to the public has been outweighed by the need to discuss this Agenda Item 5.2 in confidence.

CARRIED

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16 September 2020

5.2 REVIEW OF THE CEO'S STRATEGIC GOALS

Responsible officer: Katrina Bell, Coordinator Organisational Development

Attachments:

1. CEO Strategic Goals 1 July 2019 - 30 June 2020. 🖟 🖫

Section under the Act	The grounds on which part of the Council or Committee may be closed to the public are listed in Section 90(2) & (3) of the Local Government Act 1999.
Sub-clause and Reason:	(a) - information the disclosure of which would involve the unreasonable disclosure of information concerning the personal affairs of any person (living or dead).

Background

Following the completion of the CEO's 30 June half year assessment in 2019, Perks People Solutions were engaged to complete a review of the CEO's strategic goals.

Context

The Strategic Goals covered the period of 1 July 2019 – 30 June 2020. New ones need to be established for the next review period.

Issues

The review of the Strategic Goals will need to be completed in time to apply them to next review period being 1 July 2020 – 31 December 2020.

Summary

The areas that are recommend that Council and the CEO look at for the next review period, would be the KRAs in which the CEO scored the lowest with the Elected Member group. These being

- Representation, Public Relations and Relationships
- Customer and Community Engagement
- Operational and People Management

Due to the timing, it was discussed that the next set of Strategic Goals extend until 30 June 2020, with a less formal review at the half way point.

It was also noted that there is the option to review and amend and contractual issues during this period.

Issues around the CEO accommodation were discussed and the CEO was requested to put these in writing.

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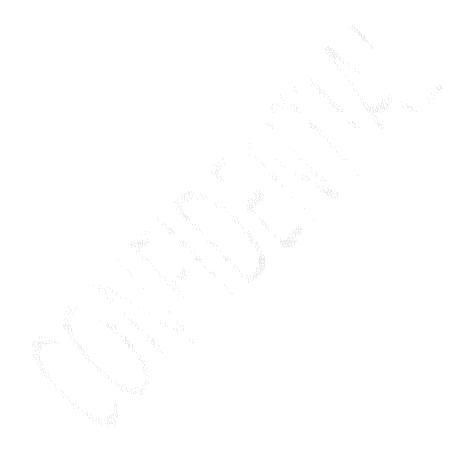
COMMITTEE RESOLUTION

Moved: Cr Andrew Grieger Seconded: Cr Paul Ireland

That the Panel with the assistance of Perks People Solutions, review the Strategic Goals for the

review period of 1 July 2020 – 30 June 2020.

CARRIED



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Proposed Strategic Goals - Jason Taylor -- CEO

Following from the June 2019 Performance Review for Isason Taylor, the following Strategic Goals have been proposed to cover the June 2019 to December 2019 period and then the next 6-month period, anding June 2020.

KPI (as per the Job Description)	Summary of Action	Strategic Goals due end December 2019	Strategic Goals due end June 2020
Economic Development	Punaroo Village Green Masterplan and Lameroo Town Centre Plan project delivery	Pananoo Village Green Hold the first project steering committee Masterplan and meeting and compete the first round Lameroc Town Centre consultation for both projects and report Plan project Gelwery progress to Councillors.	Complete the Prinatoo Village Green Masterplan and Lametoo Town Certie Plan projects in line with the allocated planning budget (total budget for both projects set at \$80,000).
Representation, Public Relations and Relationships	Councillor Relationships	Be available and attempt to meet marface to face meeting with all Elected Members prior to 11 December 2019. Agree with earn Elected Member to the Trequency of future meetings.	Schedule regular 1-1 meetings with all Elected Members with the frequency and duration agreed to by both parties.
Leadership and Manegement	Council Agendas	Conduct and complete a review of the quality of Council reports and agendas having regard for the quality and six six is reports and agendas prior to still 2018 and the introduction of info Council software in luly 2019. The teal report to be presented to Councilloss.	Implement the recommendations from the review.
Financial Management	Budget Process	Develop a schedule for the 2020/2021 Annual Business Plan and Budget Process and present the schedule to Councillors.	Meet the timeliness and objectives as outlined in the Annual Business Plan and Budget Schedule.
Management	Procurement	Review and recommend enhancements to Council's Procurement Policy (focused on reviewing thresholds, value for money and local purchasing). Present draft Procurement Policy to a Council meeting for adoption.	
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5 CONFIDENTIAL ITEMS

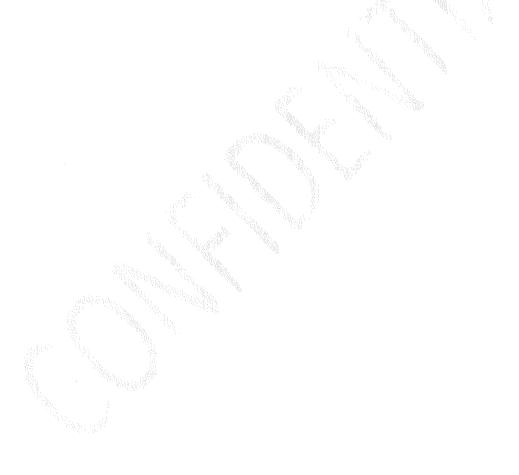
5.2 REVIEW OF THE CEO'S STRATEGIC GOALS

COMMITTEE RESOLUTION

Moved: Cr Paul Ireland Seconded: Cr Rebecca Boseley

That having considered agenda Item 5.2 in confidence under section 90 (2) and (3) (a) of the Local Government Act 1999, the Council pursuant to section 91 (7) of the Act orders that the documents considered by the Council, including the officer's report and all minutes be retained in confidence. This order is to be reviewed at or before the ordinary Council meeting to be held in January 2021, as to if this order is to continue in operation.

CARRIED



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Commi	nittee Meeting Minutes	16 September 2020
6 Nil.	OTHER BUSINESS	
7	NEXT MEETING	
	ext meeting date is to be advised.	
8	CLOSURE	
There I	being no further business the Chairperson thanked those in atterng at 2:05pm.	ndance and closed the
Commi Dated	nittee Chairperson	

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