



Waste and recycling policy

Classification	Policy
Strategic reference	Goal 4 Organisational : Effective governance and organisational efficiencies
Relevant legislation	Local Government Act 1999
Relevant documents	Service range policy
Responsible officer	Manager Infrastructure Services
Date adopted	December 2020
Next review date	December 2023

Introduction

This is a service level policy.

Southern Mallee District Council provides a waste and recycling kerbside collection service to residents and businesses in Pinnaroo, Lamerloo, Parilla, Geranium and Parrakie. Council also provides transfer facilities for waste and recyclables in Lamerloo, Pinnaroo and Geranium.

In determining service levels for its waste and recycling services, Council has taken into account targets established for its financial performance and other competing demands for Council's financial resources.

Legislative context

Waste collection is one of the functions of a Council listed at section 7 of the *Local Government Act 1999*. Section 155 of that Act states that "the collection, treatment or disposal (including by recycling) of waste" is a "prescribed service" for which the Council may impose an annual service charge on both rateable and non-rateable land.

Policy objectives

The Council will provide services within the urban areas of Pinnaroo, Lamerloo, Parilla and Geranium and services in the following locations:

- the rural area to the immediate east of Pinnaroo
- the rural area immediately surrounding Lamerloo and the Lamerloo cemetery
- Parrakie and the to the immediate east and the Parrakie cemetery
- other rural areas along collection route.

Means of delivery of the service

Southern Mallee District Council will deliver its waste and recycling collection services and provide waste and recycling transfer facilities.

How the service is funded

Council's waste and recycling collection services are funded by an annual service charge on the properties that benefit from the service.

Council's transfer station services are funded by general revenue and user charges.

Sporting, community and not for profit groups may apply for a fee waiver of the waste bin yearly collection fee (first bin only).

The supply and replacement of waste and recycle bins is the responsibility of the resident.

Service levels

Collection service area	
Service attribute	Level of service
Collection – waste	Weekly, 52 collections per year 240 litre bin
Collection – recyclable material	Monthly, 12 collections per year 240 litre bin
Complaints	Council will respond to a complaint within 2 business days. Council will ensure that 90% of missed collections are dealt with within 2 business days

Transfer station services	
Service attribute	Level of service
Waste transfer facilities	Domestic and household waste may be deposited into the marked area at any of the three facilities
Recyclable materials	Recyclable materials may be deposited into the marked areas at any of the three facilities
Garden waste	Garden waste may be deposited into the marked area at any of the three facilities
Hard rubbish	Hard waste may be deposited into the marked area at any of the three facilities
E-waste	E-waste may be deposited into the marked area at any of the three facilities
Complaints	Council will respond to a complaint within 2 business days

Policy statements

The service levels expressed in this policy:

- are based on community consultation;
- recognise the importance of Council's long term financial sustainability;
- take into account the limited resources available to Council;
- provide the direction for other relevant plans developed by Council; and
- are subject to review as circumstances change.

Council's performance in meeting the specified levels will be reported on an annual basis.

Policy review

The effectiveness of this policy will be reviewed every three years or as necessary.

Further information

This document is available on Council's website www.southernmallee.sa.gov.au and at the principal office of the Southern Mallee District Council at Day Street, Pinnaroo SA 5304.

A copy of this document may be purchased from Council.