



Kerbside Waste and Recycling Collection Policy

Classification	Policy
Strategic reference	Goal 3 – Our Infrastructure: 3.5 Implement sustainable programs and practices for the management of waste throughout the district
Relevant legislation	Local Government Act 1999 Environmental Protection Act 1993
Relevant documents	Service range policy
Responsible officer	Director Infrastructure Services
Date adopted	20 May 2026 (Effective 25 May 2026)
Next review date	20 May 2030

Introduction

The purposed of this policy is to define the level of service provision and entitlements for the kerbside collection of putrescible waste and, recycling to be provided by Council and outline the requirements for both Council and the ratepayers in provision this service.

Southern Mallee District Council provides a waste and recycling kerbside collection service to residents and businesses within townships of Pinnaroo, Parilla, and Lameroo, Parrakie and Geranium and .

Council also provides transfer facilities for waste and recyclables in Lameroo, Pinnaroo and Geranium.

In determining service levels for its waste and recycling services, Council has taken into account targets established for its financial performance and other competing demands for Council's financial resources.

Council aims to:

- Promote further recycling within the Southern Mallee
- Reduce waste going to landfill.
- Ensure Council's waste disposal system is consistent and fair with a mandatory 2-bin service and service charge.

Legislative context

Waste collection is one of the functions of a Council listed at Section 7 of the *Local Government Act 1999*. Section 155 of that Act states that "the collection, treatment or disposal (including by recycling) of waste" is a "prescribed service" for which the Council may impose an annual service charge on both rateable and non-rateable land.



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Definitions

For the purpose of this Policy:

MGB	Mobile Garbage Bin
Bin	Either a 140 Litre or 240 Litre Mobile Garbage Bin
Council	Southern Mallee District Council
Residential Property	Developed land and includes houses, individual rateable Strata and Community title townhouses, units or flats. Residential property also includes approved temporary accommodation in the form of a garage, shed, or similar outbuildings used for residential purposes, on and where the construction of a dwelling has been approved, and the owners of the land have been granted approval to reside onsite during construction
Dual Land Use	Where there is a dual land use at a property, the predominate use will be used to determine the service type provided.
Kerbside Waste Collection Service	Includes a putrescible waste collection service, and a recycling collection service described in this policy.
Kerbside Collection Area	Is defined in Appendix 1 and 2
Events	Community focused event held on Council land

Policy objectives

The Council will provide services within the urban areas of Pinnaroo, Parilla, Lameroo, Parrakie and Geranium and services in the following locations:

- the rural area to the immediate east of Pinnaroo
- the rural area immediately surrounding Lameroo and the Lameroo cemetery.
- Parrakie and the to the immediate east and the Parrakie cemetery
- other rural areas along collection route.

Means of delivery of the service

Southern Mallee District Council will deliver its waste and recycling collection services and provide waste and recycling transfer facilities.

Annual Waste Management Service Charge

In accordance with Section 155 of the Local Government Act 1999, Council may impose an annual service charge, on land within its area to which it provides, or makes available, a prescribed service.

Council will apply a service charge against all properties within the collection area where a service is provided unless a free service is approved by either Chief Executive Officer and/or Director Infrastructure Services. The service provided for the annual service charge includes the two-bin collection for the collection of waste and recyclables. The service charge will not be split for individual services.

New service charges for residential properties or commercial business will be pro-rated to the nearest quarter.



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Council's transfer station services are funded by general revenue and user charges.

Sporting, community and not for profit groups may apply for a fee waiver of the waste bin yearly collection fee (first bin only).

Bin Replacement – Lost, Stolen or Damaged Bins

Damaged, Lost and Stolen Bins

The supply and replacement of waste and recycle bins is the responsibility of the resident.

Service levels

Collection service area	
Service attribute	Level of service
Collection – putrescible waste	Frequency: Weekly Collections per year: 52 Bin size: 240 Litre bin (Green lid)
Collection – recycling	Frequency: Monthly Collections per year: 12 Bin size: 240 litre bin (Yellow lid)
Complaints - Council will respond to a complaint. - Council will ensure	within 2 business days. that 90% of missed collections are dealt with within 2 business days

Transfer station services	
Service attribute	Level of service
Waste transfer facilities	Domestic and household waste may be deposited into the marked area at any of the three facilities.
Recyclable materials	Recyclable materials may be deposited into the marked. areas at any of the three facilities
Garden waste	Garden waste may be deposited into the marked. area at any of the three facilities
Hard rubbish	Hard waste may be deposited into the marked. area at any of the three facilities
E-waste	E-waste may be deposited into the marked. area at any of the three facilities
Complaints	Council will respond to a complaint within 2 business days

Policy statements

The service levels expressed in this policy:

- are based on community consultation.
- recognise the importance of Council's long term financial sustainability.

The electronic version accessible on Councils website and within Skytrust is the controlled version.
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- take into account the limited resources available to Council.
- provide the direction for other relevant plans developed by Council; and
- are subject to review as circumstances change.

Council's performance in meeting the specified levels will be reported on an annual basis.

Collection Times

The kerbside collection service is to operate between the hours of 6:00am and 7:00pm. All bins are to be placed on the kerbside (or equivalent) at the front of the property, a minimum of 1 metre apart or, at a point determined between the Council and ratepayer/resident, by 6am on the day of collection service or preferably the night before.

Bins not placed out by 6am on the day of collection may be classified as a non-collection and the Council may not collect this bin until the following scheduled collection day.

Council may approve changes to times of collection in special circumstances that may impact on the ability for Council to carry out services, including but not limited to:

- resource implications on public holidays
- changes in facility operating hours on public holidays
- disruption to services or emergencies
- collection on main roads
- in areas where traffic or other activities may restrict reasonable access to bins.

Refusal of Service

Where prohibited materials are placed into the waste or recycling bin, the bin will be refused for collection by Council. Prohibited materials include:

- hot materials
- oils
- solvents
- building materials or masonry
- heavy materials
- any materials classified as a listed waste under the Environment Protection Act 1993
- that is classified as a hazard to the collection vehicle or collection system.

Where the bin exceeds 50kg in weight, the bin may be refused collection.

Council will only empty General Waste and Recycle bins that are supplied for approved service.

In all the above cases, Council will notify the householder of the problem by either attaching a sticker to the bin or letter being placed in the letter of the premise. The householder shall rectify the problem before the bin is collected at the next scheduled pick up.

Events

Council, upon request, will provide additional garbage and recycling bins for events held in township areas, including finals held on sporting reserves. The number of bins to be provided will be calculated based on anticipated attendance and will be based on a needs analysis.

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Event organisers are requested to write to Council well in advance of the event to make arrangements for the additional street bins.

Policy review

The effectiveness of this policy will be reviewed every four years or as necessary.

Further information

This document is available on Council's website www.southernmallee.sa.gov.au and at the principal office of the Southern Mallee District Council at Day Street, Pinnaroo SA 5304.

A copy of this document may be purchased from Council.



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Appendix 1

Kerbside Collection Area – Pinnaroo & Parilla

Parilla

- Mallee Highway (including Railway Terrace)	- Hancock Street
- Claypan Bore (Part)	- Parilla Oval
- Dabinett Street	- Shannon Street
- Foale Street	- McCoy Street
- Schumacher Street	- East Street
- Gregor Street	- Laurie Street

Pinnaroo

- Mallee Highway (including Adelaide Road)	- Foster Road
- Day Street	- Parilla South Road (Part)
- Railway Terrace South	- Gilbert Street
- Jenkins Terrace	- Symonds Street
- Gordon Terrace	- Browns Well Road (Part)
- Mann Terrace	- Margaret Street
- Railway Terrace North	- Edwards Avenue
- Pethick Street	- Foreman Street
- Hensley Street	- Park Terrace
- King Street	- Tower Road
- Bundey Terrace	- Homburg Street
- Silo Road	- Pinnaroo Oval
- Bone Road	- Lovers Lane (Part)
- Devon Terrace	- R G Angle Road (Part)
- Cemetery Road	- Murrayville Road
- Joffre Avenue	- Venning Terrace
- McIntosh Avenue	- German Charlie Road
- South Terrace	- Hylton Avenue
- Hanton Road	- Pinnaroo Avenue
	- Dick McKenzie Road (Part)



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Appendix 2

Kerbside Collection Area – Lamerook, Parrakie and Geranium

Parrakie

- Mallee Highway - Parrakie South Road (Part) - Barrett Road (Part) - Gravestock Road	- Hamdorf Terrace - Laurie Street - Price Street - Clindening Street
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Geranium

- Mallee Highway (Part) - Geranium Terrace - Fisher Street - Price Street - Griffen Terrace	- Gravestock Road - Geranium South Road (Part) - Lithgow Terrace - Geranium Oval - Small Road
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Lamerook

- Mallee Highway (Part) - Railway Terrace North - Chandos Terrace - Lamerook Caravan Park - Bews Terrace - Vardon Terrace - North Avenue - Harvey Street - Byrne Street - Poyntz Street - Duffield Terrace - Taylors Road - Hawkesbury Crescent - Clarence Street - Enterprise Road - Mick Traeger Road - Drogemuller Road - Philbey Road	- Yappara Road (Part) - Cemetery Road - Pocock Road - Saleyards Road - Bews Terrace - Railway Terrace South - South Avenue - Butler Terrace - Lamerook Oval - Needs Road - Nairns Place - Townsend Street - Lehmanns Road - Lousia Street - Oval Terrace - Ficken Lane - Spicer Street - Schiller Road (Part) - Ramke Road (Part)
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