



Service Range Policy

Adopted	11 September 2013
Recommendation Number	25 / 0913
Review Date:	September 2015

1 Purpose

The Southern Mallee District Council exists primarily to provide services to its local communities. Council is committed to regular review of the manner in which it delivers services and to ensuring that taxpayer and ratepayer funds are used effectively and efficiently.

Council must also ensure that its decisions maintain its financial sustainability. This includes ensuring that the services it provides are delivered at levels which will not create unacceptable burdens for future generations.

2 Legislative Framework

Section 7 of the Local Government Act (the Act) states, in part, that:

“The functions of a Council include -

- (b) to provide services and facilities that benefit its area, its ratepayers, residents, and visitors to its area (including general public services or facilities (including electricity, gas and water services, and waste collection, control or disposal services or facilities), health, welfare or community services or facilities, and cultural or recreational services or facilities);

- (c) to provide for the welfare, well-being and interests of individuals and groups within its community;

- (d) to take measures to protect its area from natural and other hazards and to mitigate the effects of such hazards;

- (e) to manage, develop, protect, restore, enhance and conserve the environment in an ecologically sustainable manner, and to improve amenity;

- (f) to provide infrastructure for its community and for development within its area (including infrastructure that helps to protect any part of the local or broader community from any hazard or other event, or that assists in the management of any area);

- (g) to promote its area and to provide an attractive climate and locations for the development of business, commerce, industry and tourism;

Section 8 of the Act set out the principles which Council must uphold, including:

- (g) manage its operations and affairs in a manner that emphasises the importance of service to the community;

- (h) seek to ensure that council resources are used fairly, effectively and efficiently;

2 Legislative Framework

- (i) seek to provide services, facilities and programs that are adequate and appropriate and seek to ensure equitable access to its services, facilities and programs;
- (j) achieve and maintain standards of good public administration;
- (k) ensure the sustainability of the council's long-term financial performance and position.

3 Policy Statement

In determining what services it provides to its community, Council has taken account of:

- legislative requirements that necessitate the Council providing certain services;
- Council's [Strategic Management Plan];
- the need for long-term financial sustainability; and
- the resourcing and income that may be associated with desired services

The following table lists the services that Southern Mallee District Council delivers at levels which are affordable having regard to Council's financial sustainability targets. Each service is designated as being:

- a statutory requirement
- a core service, not obliged by legislation but considered a primary function of the Council
- an optional, or discretionary, service which Council currently considers desirable

Animal Services	
Dog and cat management	statutory requirement
Control of pest animals and plants	statutory requirement
Arts and cultural services	
Arts and cultural centres	optional
Built environment management	
Land use policy and planning	statutory requirement
Development assessment and control	statutory requirement
Building assessment and inspection	statutory requirement

3 Policy Statement

Community amenities	
Public toilets	core service
Bus shelters	optional
Cemeteries	core service
Community services	
Aged care	optional
Community development	core service
Child care	optional
Community Wastewater Management	
Wastewater treatment and disposal	core service
Customer services	
Principal Office facilities	statutory requirement
Responses to public enquiry	core service
Provision of information	core service
Economic Development	
Employment /Training Programs	optional
Business support	optional
Tourism facilities, information and support	optional
Environmental Health	
Monitoring cooling towers for Legionnaire's Disease	statutory requirement
Action to preserve, protect and promote public health	statutory requirement
Ensuring adequate sanitation measures are in place	statutory requirement
Ensuring activities do not adversely affect public health	statutory requirement
Ensure remedial action is taken to reduce or eliminate adverse impacts or risks to public health	statutory requirement
Identifying risks to public health	statutory requirement
Educational information about public health	statutory requirement
Activities to preserve, protect or promote public health	statutory requirement
Immunisation	statutory requirement
Environmental (natural) management	
Landcare programs	optional
Vegetation clearance	core service
Libraries	
Provision of materials	core service
Provision of public internet services and research capacity	core service
Provision of school holiday library programs	optional

3 Policy Statement

Public safety	
Bushfire prevention planning	statutory requirement
Building inspection for fire prevention	statutory requirement
Control of public nuisances	core service
Street lighting	core service
Recreation	
Reserves, parks and gardens	core service
Playgrounds	core service
Public swimming pools	core service
Cycling tracks	optional
Skate parks	optional
Services from infrastructure	
Vehicle passage on roads and bridges	core service
Pedestrian passage on footpaths	core service
Stormwater drainage	core service
Aircraft landing site	core
Traffic management	
Install and control traffic devices	statutory requirement
Road opening and closing	statutory requirement
On street parking controls	core service
Abandoned vehicle removals	core service
Waste management	
Rubbish collection	statutory requirement
Recycling	core service
Rubbish disposal	core service
Street cleaning	core service
Green waste	optional
Community waste water disposal	core service
Litter control	optional
Water resources management	
Wetlands	core service
Local area water catchment plans	core service

4 Further Information

Members of the public may inspect this Policy on Council's website www.southernmallee.sa.gov.au and at the principal office of the Southern Mallee District Council at Day Street, Pinnaroo SA 5304.

On payment of a fee, a copy of this Policy may be obtained from the Council, or otherwise may be downloaded for free from the Council's website.

Any queries in relation to this Policy should be directed to the Chief Executive Officer contactable at the principal office on 8577 8002.

5 Policy Review

This policy will be within two years or as required by Council.

The Council may at any time alter this policy, or substitute a new policy.

6 Other Relevant Policies/Procedures

Nil